

CAPABILITIES STATEMENT

Company Overview

Creole Solutions helps organizations reduce miscommunication and compliance risks by delivering high-stakes Haitian Creole translation, interpretation, and cultural advising services. Since 2015, we have supported corporations, government agencies, and institutions in achieving workforce safety, legal compliance, and effective HR communication, particularly with Haitian frontline employees.

Core Competencies

- * **Compliance & HR Communication**
Language solutions for legal, HR, and safety
- * **Cultural and Linguistic Support**
Language and cultural services for translation, DEI, and communication.
- * **Workplace & Readiness Training**
Haitian cultural and DEI training resources for teams and leadership

Differentiators

- * **Niche Expertise** 10+ years specializing in Haitian Creole and Haitian French
- * **Compliance-Focused** – Expertise in OSHA, Title VI, and labor standards
- * **Proven Capacity** – 10,000+ translation and interpretation requests annually

"For nearly a decade, Creole Solutions has been a reliable and trusted partner... Their professionalism, responsiveness, and deep cultural insight make them an invaluable collaborator."

Michel DeGraff, Director, MIT-Haiti Initiative



Past Performance

- * **Compliance & HR Communication**
State and Local Court
- * **Major Social Media Platform**
Localization for global Haitian user base (500,000+ words)
- * **Land O'Frost**
OSHA-compliant training and handbook translation for 50+ Haitian employees.
- * **Mortenson Construction**
Bilingual support for HR and safety
- * **Rich's Ice Cream**
Training and live interpretation
- * **MIT, Harvard, UPenn, UMass, University of Chicago**
Academic translation for research and outreach
- * **Consulate General Of Haiti - Chicago**
Supporting the community through translation language services
- * **Teach For All**
Bilingual support
- * **Jacobs & Schlesinger LLP**
Legal translation and interpretation
- * **Partners In Health**
Bilingual support for patients



Certifications



DUNS: 053496992 |
CAGE: 755G3 | UEI:
N1Z2SB6W9ZR6

